

QUALITY AND INFORMATION SECURITY POLICY

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Ligence was established in 2019 to provide an AI-based medical device for automating cardiac ultrasound examination to the healthcare industry.

Quality and Information Security are important to our business because we value our customers as well as all other stakeholders. We strive to provide our customers with products and services that meet and exceed their expectations. We aim to protect the confidentiality, integrity, and availability of the data. We are flexible due to the context of a constantly changing environment, always evaluating the achievements while reviewing policies and objectives.

We are committed to continuous improvement and have established a Quality and Information Security Management System (ISO 13485, ISO 27001, and MDR 2017/745) which provides a framework for continuously measuring and improving quality and information security performance by ensuring regular gathering and monitoring of customer feedback, corrective and preventative actions, selection and performance monitoring of the entire supply chain, continuous training and development of employees, regular quality and information security audits of our internal processes, measurable quality and information security objectives which reflect our business aims, management reviews of audit results, customer feedback and complaints, internal procedures review and availability to all employees.

We ensure all employees understand their responsibilities within their areas of work to help ensure that Quality and Information Security are embedded within the whole company.

Objectives:

- Maintaining integrated quality and information security management system, complying with ISO 13485, MDR 2017/745, and ISO 27001 standards. We take care of its effectiveness, ensuring compliance with legal and other requirements, related to medical devices and information security.
- To ensure the uninterrupted operation of the Organization we always ensure the confidentiality, integrity, and availability of data and information. In the event of a security incident that disrupts operations, restore the company to full effectiveness as soon as possible.
- To comply with legal requirements to be able to expand to other countries.
- To consistently provide products and services in a manner that will satisfy client requirements in all
 respects. To strive to continually improve our services provided to Clients, through the use of this Quality
 and Information Security Policy, quality and information security objectives, performance evaluation
 including audit results, corrective actions, and during Management Review.
- To implement appropriate actions to address any risks and opportunities associated with internal/external issues, and to meet the needs and expectations of interested parties.
- To ensure all Organization's personnel are fully competent to carry out the assigned tasks. To promote and strengthen such values among employees as responsibility for confidentiality, integrity, and availability of data.
- To establish annual quality and information security objectives within the Organization.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality and Information Security Management System. To review the Quality and Information Security Management System at planned intervals to ensure it is effective and achieving the stated quality and information security policy and objectives.

The Ligence team is fully committed to the above. This Quality and Information security Policy is evaluated as part of the overall review of the Quality and Information Security Management System to ensure its stated objectives are met.

By signing this Quality and Information Security Policy, the CEO gives his approval to the Quality and Information Security Management System described in the Quality and Information Security Manual and in its supporting documents.

Function Name Signature Date

Approved by: CEO Arnas Karužas 2024-10-02